

2008

PACIFIC NW SOFTWARE
QUALITY
CONFERENCE



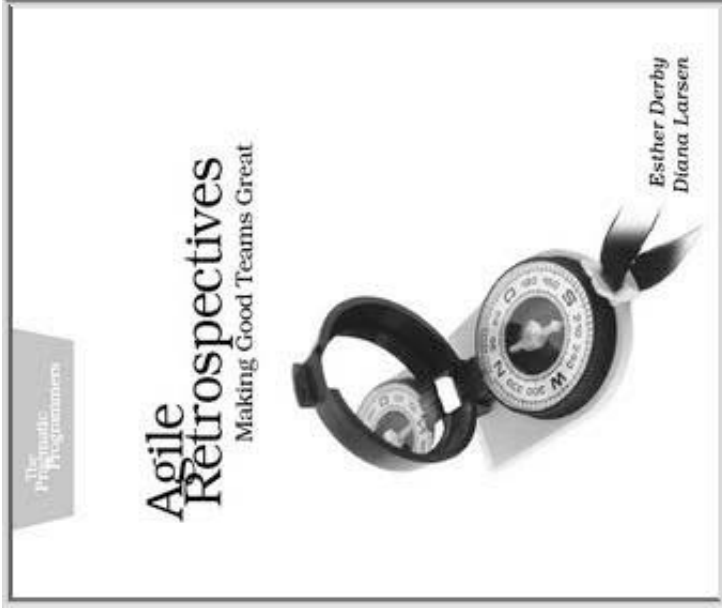
COLLABORATIVE
QUALITY

OCTOBER 13-15, 2008

CONFERENCE PAPER EXCERPT
FROM THE

CONFERENCE
PROCEEDINGS

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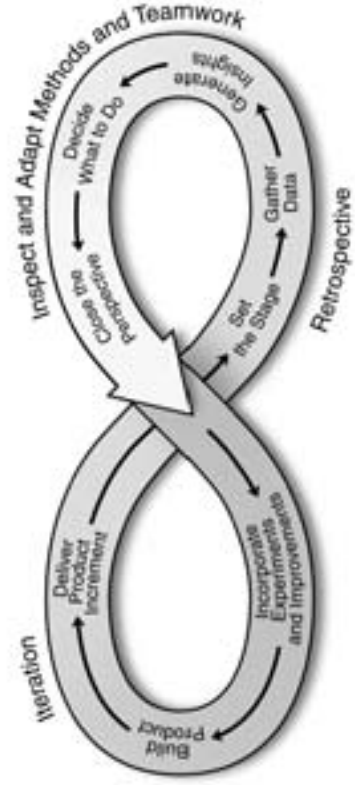


Agile Retrospectives:

Collaboration for Continuous Improvement

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Learning, Thinking, & Deciding Together



Set the Stage

FOCUS ON / FOCUS OFF

Inquiry ... rather than Advocacy

Dialogue ... rather than Debate

Conversation ... rather than Argument

Understanding ... rather than Defending

Gather Data



Generate Insights

Decide What to Do

☺
 Kept to pairing schedule
 Videos by higher than ever
 Brown bag - refreshing to
 partners
 Followed working agreement
 about feedback
 Kept the build going

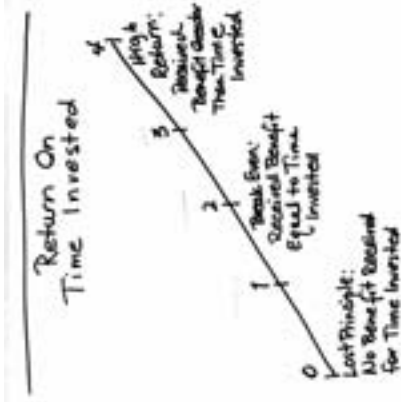
💡
 Invite other teams to
 brown bags.

☹️
 Slept late 3 nights
 Pair switching
 Bad snacks
 No celebrations

☹️
 Memo to Ulrike for
 brown bag
 Ulrike to Lisa for book
 recon mediation
 Lisa to testing team for
 help with acceptance
 tests

- Ideas for Team Experiments
 for Next Iteration
- Start brown bag - lunch & learn
 - Increase pairing time to
5 hrs/day or 25 hrs/week
 - Write more unit tests
before coding
 - Measure time spent in
"stuck" activities
 - Institute late penalty fee
for daily stand-up meetings
 - Contact customer at least
2x a week
 - More celebrations!
 - More furniture for better
communication-flow
 - More white board space

Close the Retrospective



Our ROTI

4	I
3	IIII
2	II
1	I
0	

- Improved Productivity
- Improved Capability
- Improved Quality
- Increased Capacity
- Higher Trust & Morale

Where does it get us?

Preparing

Choices

Goal, Duration, Location

Invitation

Design Skills

Facilitation Skills

Support Change



Resources

retrospectives-subscribe@yahoogroups.com

Derby & Larsen. *Agile Retrospectives: Making Good Teams Great*.

Kerth. *Project Retrospectives: A Handbook for Team Reviews*.

Kaner, et al. *Facilitator's Guide to Participatory Decision-Making*.

Stanfield, ed. *The Art of Focused Conversation*.

<http://www.estherderby.com>

<http://www.estherderby.com/weblog/blogger.html>

<http://www.futureworksconsulting.com/blog>

<http://www.cutter.com/offers/larsen.html>

Biography

Diana Larsen consults with leaders and teams to improve project performance, support innovation, and establish satisfying, results-oriented workplaces.

With more than fifteen years of experience working with technical professionals, Diana brings focus to the human side of software development. Her clients value her collaboration in building their capability to interact, self-organize, and shape an environment for productive teams.

Current chair of the Agile Alliance board, Diana co-authored *Agile Retrospectives: Making Good Teams Great*.

She writes an occasional blog post at "Partnerships & Possibilities" <http://www.futureworksconsulting.com/blog/>.

Find more information about FutureWorks Consulting, Diana Larsen, and additional resources at the website, <http://www.futureworksconsulting.com>.